



Are you a family seeking shelter?

Effective September 2, 2014, the process to obtain shelter in Dane County will change.

There will no longer be multiple phone numbers to call repeatedly.

Rather, families in need of **Warming House** and/or **Family Shelter** will call one phone number.

Housing Crisis Hotline:

1-855-510-2323

(option #3)

A case manager will answer your call, assess your needs and help you create a plan.

Other changes to note...

...if your family is in need of **Warming House**
(i.e. shelter tonight)

Call* the Housing Crisis Hotline (option #3)
before NOON on the night you need shelter.
You will receive a return call after noon
indicating if there is space or not.

...if your family is in need of **Family Shelter**
(i.e. 90-day shelter)

Call* the Housing Crisis Hotline (option #3) once
a week to check-in and provide an update on
your housing situation.
(no longer need to check-in daily)

*If you do not have access to a phone, you may add your name in-person at The Salvation Army of Dane County