



DOING
THE MOST
GOOD™

RECEPTION | 608.250.2200
INTAKE | 608.250.2298
AFTER HOURS | 608.513.2392

The Salvation Army of Dane County | Social Services Department | Programs Overview

Family Shelter

INTAKE/WAITING LIST | 608.250.2298
FAMILY SHELTER OFFICE | 608.250.2241

Family Shelter provides short-term shelter, food and case management services to homeless families. Family Shelter may house up to 18 families for a period of 90 days. Each family is provided, at minimum, private quarters, three meals a day, shower and laundry facilities and enrichment activities. Case managers work with each family to assist with housing and employment searches, while helping to remove a myriad of other barriers. Families in need are encouraged to call the intake/waiting list number below *every* day to remain on the waiting list.

Emergency Family Shelter

MESSAGE LINE | 608.250.2251

Emergency Family Shelter welcomes homeless families seeking immediate overnight shelter. In addition to shelter, families are offered meals, shower/laundry facilities and case management. Families must call the message line between 11:00am and 12:00pm to express their interest in shelter for the evening. All calls are returned to interested families between 12:00pm and 1:00pm to confirm or deny a space in shelter for the evening.

Single Women's Shelter

SINGLE WOMEN'S SHELTER OFFICE | 608.250.2226

Single Women's Shelter offers temporary nighttime-only shelter to single homeless women (age 18 or older). The facility may accommodate up to 30 women per night; shelter is granted on a first-come, first-serve basis. An individual's stay is limited, but extensions may be granted to women working with a case manager to secure housing. In addition to shelter and case management, women are provided meals, shower/laundry facilities and skill-building workshops.

Holly House

INTAKE | 608.250.2214

Holly House provides transitional housing for single homeless women (age 18 or older) without children in their care. The home can accommodate eight women who are welcome to stay for a period of 24 months while they re-establish self-sufficiency. Women must have a source of income as all are expected to contribute to program expenses. Residents participate in intensive case management as they work towards permanent housing, employment readiness and practical life skills.

Family Stabilization Program

INTAKE | 608.250.2209

Family Stabilization Program serves families moving from shelter to housing, as well as families at-risk of eviction. With the help of case management, families develop skills imperative to increase stability. Clients may be eligible for one-time emergency funding, which may prevent homelessness. Families must have at least one child under age 18. Program participation may last up to one year.

Rapid Rehousing Program

PROGRAM INFORMATION, YWCA | 608.257.1436

In partnership with the YWCA, United Way and The Road Home, The Salvation Army offers subsidized housing and case management for families transitioning from homelessness to housing. Families must have at least one child under age 18. Program participation may last up to one year.

- House-Ability Program PROGRAM INFORMATION, YWCA | 608.257.1436
 The Salvation Army joined with the YWCA and The Road Home to create House-Ability, which subsidizes housing and provides case management for families transitioning from homelessness to housing. At least one adult in the family must have a disabling condition. The disability must be a chronic physical, mental or emotional impairment that impedes the individual's ability to live without supportive services. Participants contribute 30% of their income towards program fees. Program participation may last until a family's last child turns 18 years old.
- Medical Shelter INTAKE | 608.250.2298
 The Salvation Army of Dane County Medical Shelter is reserved for homeless individuals and/or families who have an acute medical condition (i.e. contagious, surgery recuperation, infection, etc.) which compromises their ability to safely and healthfully reside in a traditional nighttime-only shelter setting. Medical Shelter is not intended for people with chronic conditions. Individuals/families must be referred to Medical Shelter by their healthcare provider. Individuals/families may collaborate with a Salvation Army case manager upon participation in Medical Shelter.
- MEDiC INTAKE | 608.250.2298
 In collaboration with University of Wisconsin, School of Medicine, The Salvation Army offers no cost medical care and referrals to residents/clients every Tuesday evening.
- Dental Clinic MADISON DENTAL INITIATIVE | 608.665.2752
 Madison Dental Initiative partners with The Salvation Army to provide no cost dental care to homeless individuals. Services are provided by appointment only.
- Prescription Assistance INTAKE | 608.250.2298
 The Salvation Army of Dane County offers prescription assistance to individuals who cannot otherwise afford the expense. Assistance is provided to an individual one time every six months, up to \$50.
- Food Pantry PANTRY | 608.250.2264
 Individuals and families may access The Salvation Army food pantry one time every 30 days. The pantry is located at 3030 Darbo Drive. Please bring a form of ID for each family member. Hours: Monday and Wednesday 10 AM – 1 PM; Wednesday 4 PM – 6 PM; Tuesday and Thursday 12 PM – 3 PM
- Pastoral Care INTAKE | 608.250.2298
 Clients and community members, alike, may connect with a pastor for Christian-based spiritual care. Opportunities are available to receive one-on-one spiritual counseling, participate in group clubs (adults and children), join Sunday worship and engage in a host of other events and activities throughout the year.
- Service Extension INTAKE | 608.250.2298
 The Salvation Army of Dane County partners with designated liaisons in outlying Dane County communities to bring emergency assistance to our neighbors in need. Types of assistance are varied and limited to available funds. Service Extension does not encompass City of Madison residents as alternate local resources are more accessible, varied and abundant.