



The Salvation Army of Dane County
2012 Social Services | At-A-Glance

PROGRAMMING SUMMARY

<p><u>Shelter</u> Family Shelter Motel Vouchers Single Women’s Shelter Emergency Family Shelter Medical Shelter</p>	<p><u>Transitional</u> Holly House</p>	<p><u>Case Management</u> Family Shelter Single Women’s Shelter Emergency Family Shelter House-Ability Rapid Rehousing Family Stabilization</p>	<p><u>Service-Only</u> Food Pantry Prescription Assistance Service Extension</p>
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SHELTER

SHELTER	CAPACITY (Nights)	CLIENTS SERVED ¹ (Ind/Families)	TOTAL SHELTER NIGHTS ²	AVERAGE STAY (Days)	UNMET NEED (Ind)
Family Shelter	18 families	389/111	20,471	53	(waitlist) ³
Motel Vouchers	6-10 families	327/75	11,592	36	(waitlist) ³
Single Women’s Shelter	32 individuals	420/0	10,187	25	82
Emergency Family Shelter	22 individuals	817/257	5,265	7	536
Medical Shelter	undefined	51	228	5	8

CASE MANAGEMENT

PROGRAM	CLIENTS SERVED (Individuals/Families)
Family Shelter	579/151
Single Women’s Shelter	134/0
Emergency Family Shelter	(data not available)
House-Ability ⁴	26/9
Rapid Rehousing ⁴	103/32
Family Stabilization	262

FOOD PANTRY

SERVED (Ind/Families)	UNMET NEED (Families)
7,350/23,193	57

SERVICE EXTENSION

SERVICE UNITS	SERVED ⁵ (Ind/Families)
16	1,100/372

¹ Number of clients served is an *unduplicated* count of people; it does not reflect the number of times The Salvation Army served the same client(s).

² Number of shelter nights reflects the total number of nights each client was sheltered.

³ Family Shelter Waitlist averages 50-60 families in need at any given time.

⁴ House-Ability and Rapid Rehousing are collaborations with YWCA and The Road Home; each organization carries a caseload.

⁵ Emergency assistance includes: rent, utilities, gas/transportation, meals, prescription, motel, etc.